

Legal Notice No.

REPUBLIC OF TRINIDAD AND TOBAGO

**THE GAMBLING (GAMING AND BETTING) CONTROL ACT, 2021
REGULATIONS**

**THE GAMBLING (GAMING AND BETTING) CONTROL (RESPONSIBLE
GAMBLING) REGULATIONS, 2024**

	PART I PRELIMINARY
Citation	1. These Regulations may be cited as the Gambling (Gaming and Betting) Control (Responsible Gambling) Regulations, 2024.
Interpretation	2. In these Regulations
Act No. 8 of 2021	“Act” means the Gambling (Gaming and Betting Control) Act, 2021; “Gambling facility” means any premises where Gambling is conducted pursuant to a licence issued by the Commission; “person at risk of problem gambling” means a person who believes his gambling behaviour is currently, or may in the future without intervention, cause problems in his life or in the lives of his family, friends, or co-workers.
	PART 2 OFFICE OF RESPONSIBLE GAMBLING
Office created	3. (1) The “Office of Responsible Gambling” shall be created within the Commission. (2) The Commission shall appoint a member of staff to direct the Office of Responsible Gambling, who shall be responsible for the development of all the Commission’s policies and programmes to assist problem gamblers and to establish responsible gambling education and prevention efforts.

	<p>(3) The Commission shall designate an Officer of Responsible Gambling to support the Rehabilitation and Development Funds Committee in its operations in coordinating resources to maximise efficiency and effectiveness of the programs of other government agencies and private organisations that devote resources to assisting problem gamblers and prevent problem gambling.</p>
	<p style="text-align: center;">PART 3</p> <p style="text-align: center;">RESPONSIBLE GAMBLING PLAN REQUIREMENTS</p>
Responsible Gambling Plan	<p>4. (1) Each applicant for a Gambling Operator's licence, Betting Operator's licence, Bookmaker's licence, Promoter's licence, Gambling Machine Operating licence or other licence as determined by the Commission shall submit a Responsible Gambling Plan to the Commission at the time of the first application.</p> <p>(2) The licence applicant's Responsible Gambling Plan must be approved by the Commission prior to the issuance of a licence and shall include, but not be limited to, the following:</p> <p>(a) the goals of the plan and procedures and deadlines for implementation of the plan;</p> <p>(b) the appointment of the individual who will be responsible for the implementation and maintenance of the plan;</p> <p>(c) procedures for compliance with the Commission's Self-Exclusion program set forth in these Regulations;</p> <p>(d) the applicant's plans for creating and disseminating promotional material to educate patrons about responsible gaming, problem gambling and to inform them about treatment services available to compulsive and problem gamblers and their families;</p> <p>(e) the applicant shall provide examples of the materials to be used as part of its plan, including signs, brochures and other material and a description of how the material will be disseminated;</p> <p>(f) details of the applicant's Responsible Gambling Plan training for its employees;</p>

	<p>(g) the duties and responsibilities of the key persons and gambling employees designated to implement or participate in the plan;</p> <p>(h) procedures to prevent underage gambling;</p> <p>(i) procedures to prevent intoxicated patrons from gambling;</p> <p>(j) an estimation of the cost of development, implementation and administration of the plan;</p> <p>(k) other policies and procedures to prevent problem gambling and encourage responsible gambling.</p> <p>(3) A licensee's Responsible Gambling Plan shall include at minimum procedures to:</p> <p>(i) prevent employees from permitting an individual on the exclusion list from engaging in gambling activities at the gambling facility;</p> <p>(ii) identify and remove self-excluded individuals from the gambling facility or any area in which wagers are placed;</p> <p>(iii) remove individuals on the self-exclusion list from marketing lists and refrain from contacting, sending or transmitting to them any advertisement, promotion, or other direct marketing mailing from the gambling facility after receiving notice from the Commission that the individual has been placed on the self-exclusion list;</p> <p>(iv) prevent an individual on the self-exclusion list from having access to credit, cashless wagering program access, or from receiving complimentary services, check-cashing services, junket participation and other benefits from the gambling facility;</p> <p>(v) ensure the confidentiality of the identity and personal information of the self-excluded individual;</p> <p>(vi) training of employees relative to responsible gambling to be provided in conjunction with its problem gambling training program.</p> <p>(vii) a licensee shall notify the Commission within ten days if an employee or agent fails to exclude or eject from its premises any individual on the list of self-excluded persons, or otherwise fails to perform a responsibility of the gambling facility as provided in these</p>
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	Regulations, including any provision of its approved written policy for compliance with the self-exclusion programme.
Plan for dissemination of information	<p>5. (1) Each licensee shall submit to the Commission a plan for the dissemination of the information regarding persons on the Self-Exclusion List.</p> <p>(2) The plan shall be designed to safeguard, the confidentiality of the information but may include dissemination to affiliates, agents, key persons, senior operational persons and/or their functional equivalent.</p> <p>(3) The plan shall be approved by the Commission.</p> <p>(4) All information disclosed to any licensee regarding anyone placed on the Self-Exclusion List shall be deemed a closed record.</p> <p>(5) Information may be disclosed as authorised by the individual seeking placement on the list, by law and through the provisions contained in these Regulations.</p>
Amendment to plans	<p>6. (1) Licensees shall submit amendments to the Responsible Gambling Plan to the Commission for review and approval.</p> <p>(2) Gambling facility Licensees shall report annually to the Commission on the activities relating to the plan.</p>

Dated this day of , 2024

Minister of Finance